

Perspectives on disease management and coordinated care

ISSUE: What are the issues that Medicare should consider in designing some type of disease management/coordinated care benefit? What lessons can we learn from other payers and organizations who have implemented disease management and other coordinated care interventions?

KEY POINTS: As Medicare considers designing some type of disease management/care coordination benefit, unresolved questions need to be addressed about the effectiveness of these services and how these services would be implemented in traditional Medicare. For discussion of these matters, three speakers will present results of their research and experience with implementing a disease management program. Issues to be discussed include types of disease management and coordinated care programs, targeting of program participants, and outcomes measurement. The speakers are:

- David Knutson, Director of Health System Studies, Park Nicollet Institute for Research and Education,
- Glen Mays, Senior Health Researcher, Center for Studying Health System Change, and
- Jeffrey Simms, Assistant Director, Division of Medical Assistance, North Carolina Department of Health and Human Services

ACTION: The panelists will answer questions about their research and experience in implementing disease management interventions. Commissioners can then discuss the implications of the research for Medicare. The discussion will guide staff work on this topic for the June 2004 report.

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